



Summary of Benefits

Palo Alto Networks Inc
Effective January 1, 2023
PPO Plan

Blue Shield Platinum PPO

This Summary of Benefits shows the amount you will pay for Covered Services under this Claims Administrator benefit plan. It is only a summary and it is included as part of the Benefit Booklet.¹ Please read both documents carefully for details.

Provider Network: Full PPO Network

This Plan uses a specific network of Health Care Providers, called the Full PPO provider network. Providers in this network are called Participating Providers. You pay less for Covered Services when you use a Participating Provider than when you use a Non-Participating Provider. You can find Participating Providers in this network at blueshieldca.com.

Calendar Year Deductibles (CYD)²

A Calendar Year Deductible (CYD) is the amount a Member pays each Calendar Year before Claims Administrator pays for Covered Services under the Plan. The Claims Administrator pays for some Covered Services before the Calendar Year Deductible is met, as noted in the Benefits chart below.

		When using a Participating Provider ³	When using a Non-Participating Provider ⁴
Calendar Year medical Deductible	Individual coverage	\$250	\$500
	Family coverage	\$250: individual \$500: Family	\$500: individual \$1,000: Family

Calendar Year Out-of-Pocket Maximum⁵

An Out-of-Pocket Maximum is the most a Member will pay for Covered Services each Calendar Year. Any exceptions are listed in the Notes section at the end of this Summary of Benefits.

No Annual or Lifetime Dollar Limit

Under this Plan there is no annual or lifetime dollar limit on the amount Claims Administrator will pay for Covered Services.

	When using a Participating Provider ³	When using a Non-Participating Provider ⁴
Individual coverage	\$1,000	\$2,000
Family coverage	\$1,000: individual \$3,000: Family	\$2,000: individual \$6,000: Family

Blue Shield of California is an independent member of the Blue Shield Association

Benefits⁶

Your payment

	When using a Participating Provider ³	CYD ² applies	When using a Non-Participating Provider ⁴	CYD ² applies
Preventive Health Services⁷				
Preventive Health Services	\$0		30%	✓
Physician services				
Primary care office visit	\$20/visit		30%	✓
Specialist care office visit	\$20/visit		30%	✓
Physician home visit	\$20/visit		30%	✓
Physician or surgeon services in an Outpatient Facility	10%	✓	30%	✓
Physician or surgeon services in an inpatient facility	10%	✓	30%	✓
Other professional services				
Other practitioner office visit <i>Includes nurse practitioners, physician assistants, and therapists.</i>	\$20/visit		30%	✓
Acupuncture services <i>Up to 20 visits per Member, per Calendar Year.</i>	10%	✓	30%	✓
Chiropractic services <i>Up to 30 visits per Member, per Calendar Year.</i>	10%	✓	30%	✓
Teladoc consultation	\$10/consult		Not covered	
Family planning				
• Counseling, consulting, and education	\$0		30%	✓
• Injectable contraceptive	\$0		30%	✓
• Diaphragm fitting	\$0		30%	✓
• Intrauterine device (IUD)	\$0		30%	✓
• Insertion and/or removal of intrauterine device (IUD)	\$0		30%	✓
• Implantable contraceptive	\$0		30%	✓
• Tubal ligation	\$0		30%	✓
• Vasectomy	10%	✓	30%	✓
• Diagnosis and Treatment of the Cause of Infertility	10%	✓	30%	✓
• Assisted reproductive technology (infertility) ⁸	Administered by Progyny		Administered by Progyny	
Podiatric services	\$20/visit		30%	✓
Medical nutrition therapy, not related to diabetes	\$20/visit		30%	✓
Pregnancy and maternity care				
Physician office visits: prenatal and postnatal	\$20/visit		30%	✓

	When using a Participating Provider ³	CYD ² applies	When using a Non-Participating Provider ⁴	CYD ² applies
Physician services for pregnancy termination	10%	✓	30%	✓
Emergency Services				
Emergency room services	\$100/visit plus 10%		\$100/visit plus 10%	
<i>If admitted to the Hospital, this payment for emergency room services does not apply. Instead, you pay the Participating Provider payment under Inpatient facility services/ Hospital services and stay.</i>				
Emergency room Physician services	10%		10%	
Urgent care center services	\$20/visit		30%	✓
Ambulance services	10%	✓	10%	✓
<i>This payment is for emergency or authorized transport.</i>				
Outpatient Facility services				
Ambulatory Surgery Center	\$150/surgery	✓	30%	✓
Outpatient Department of a Hospital: surgery	10%	✓	30%	✓
Outpatient Department of a Hospital: treatment of illness or injury, radiation therapy, chemotherapy, and necessary supplies	10%	✓	30%	✓
Inpatient facility services				
Hospital services and stay	10%	✓	30%	✓
Transplant services				
<i>This payment is for all covered transplants except tissue and kidney. For tissue and kidney transplant services, the payment for Inpatient facility services/ Hospital services and stay applies.</i>				
• Special transplant facility inpatient services	10%	✓	Not covered	
• Physician inpatient services	10%	✓	Not covered	
Bariatric surgery services				
Inpatient facility services	10%	✓	30%	✓
Outpatient Facility services	10%	✓	30%	✓
Physician services	10%	✓	30%	✓

	When using a Participating Provider ³	CYD ² applies	When using a Non-Participating Provider ⁴	CYD ² applies
Diagnostic x-ray, imaging, pathology, and laboratory services				
<i>This payment is for Covered Services that are diagnostic, non-Preventive Health Services, and diagnostic radiological procedures, such as CT scans, MRIs, MRAs, and PET scans. For the payments for Covered Services that are considered Preventive Health Services, see Preventive Health Services.</i>				
Laboratory services				
<i>Includes diagnostic Papanicolaou (Pap) test.</i>				
• Laboratory center	10%	✓	30%	✓
• Outpatient Department of a Hospital	10%	✓	30%	✓
X-ray and imaging services				
<i>Includes diagnostic mammography.</i>				
• Outpatient radiology center	10%	✓	30%	✓
• Outpatient Department of a Hospital	10%	✓	30%	✓
Other outpatient diagnostic testing				
<i>Testing to diagnose illness or injury such as vestibular function tests, EKG, ECG, cardiac monitoring, non-invasive vascular studies, sleep medicine testing, muscle and range of motion tests, EEG, and EMG.</i>				
• Office location	10%	✓	30%	✓
• Outpatient Department of a Hospital	10%	✓	30%	✓
Radiological and nuclear imaging services				
• Outpatient radiology center	10%	✓	30%	✓
• Outpatient Department of a Hospital	10%	✓	30%	✓
Rehabilitative and Habilitative Services				
<i>Includes physical therapy, occupational therapy, and respiratory therapy. For Covered Services provided for a Member who has a current diagnosis of autism, see Mental Health and Substance Use Disorder Benefits.</i>				
Office location	10%	✓	30%	✓
Outpatient Department of a Hospital	10%	✓	30%	✓

Benefits⁶
Your payment

	When using a Participating Provider ³	CYD ² applies	When using a Non-Participating Provider ⁴	CYD ² applies
Speech Therapy services				
<i>For Covered Services provided for a Member who has a current diagnosis of autism, see Mental Health and Substance Use Disorder Benefits.</i>				
Office location	10%	✓	30%	✓
Outpatient Department of a Hospital	10%	✓	30%	✓
Durable medical equipment (DME)				
DME	10%	✓	30%	✓
Breast pump	\$0		30%	✓
Orthotic equipment and devices	10%	✓	30%	✓
Prosthetic equipment and devices	10%	✓	30%	✓
Home health care services	10%	✓	30%	✓
<i>Up to 100 visits per Member, per Calendar Year, by a home health care agency. All visits count towards the limit, including visits during any applicable Deductible period. Includes home visits by a nurse, Home Health Aide, medical social worker, physical therapist, speech therapist, or occupational therapist, and medical supplies.</i>				
Home infusion and home injectable therapy services				
Home infusion agency services	10%	✓	30%	✓
<i>Includes home infusion drugs, medical supplies, and visits by a nurse.</i>				
Hemophilia home infusion services	10%	✓	30%	✓
<i>Includes blood factor products.</i>				
Skilled Nursing Facility (SNF) services				
<i>Up to 100 days per Member, per benefit period, except when provided as part of a Hospice program. All days count towards the limit, including days during any applicable Deductible period and days in different SNFs during the Calendar Year.</i>				
Freestanding SNF	10%	✓	30%	✓
Hospital-based SNF	10%	✓	30%	✓
Hospice program services				
Pre-Hospice consultation	\$0		30%	✓
Routine home care	\$0		30%	✓
24-hour continuous home care	\$0		30%	✓

Benefits⁶

Your payment

	When using a Participating Provider ³	CYD ² applies	When using a Non-Participating Provider ⁴	CYD ² applies
Short-term inpatient care for pain and symptom management	\$0		30%	✓
Inpatient respite care	\$0		30%	✓
Other services and supplies				
Diabetes care services				
• Devices, equipment, and supplies	10%	✓	30%	✓
• Self-management training	\$20/visit		30%	✓
• Medical nutrition therapy	\$20/visit		30%	✓
Dialysis services	10%	✓	30%	✓
PKU product formulas and special food products	10%	✓	30%	✓
Allergy serum billed separately from an office visit	10%	✓	30%	✓
Hearing aid services				
• Hearing aids and equipment	10%	✓	30%	✓
<i>2 hearing aids per member per 36 months.</i>				
<i>Up to \$5,000 combined maximum per Member, per 36-month period.</i>				
Wigs	10%	✓	30%	✓

Mental Health and Substance Use Disorder Benefits

Your payment

	When using a Participating Provider ³	CYD ² applies	When using a Non-Participating Provider ⁴	CYD ² applies
Outpatient services				
Office visit, including Physician office visit	\$20/visit		30%	✓
Teladoc mental health	\$10/consult		Not covered	
Intensive outpatient care	10%	✓	30%	✓
Behavioral Health Treatment in an office setting	\$20/visit		30%	✓
Behavioral Health Treatment in home or other non-institutional setting	\$20/visit		30%	✓
Rehabilitative and Habilitative Services for a Member who has a current diagnosis of autism	\$20/visit		30%	✓
<i>Includes physical therapy, occupational therapy, respiratory therapy, and speech therapy services</i>				
Office-based opioid treatment	10%	✓	30%	✓
Partial Hospitalization Program	10%	✓	30%	✓
Psychological Testing	10%	✓	30%	✓

Mental Health and Substance Use Disorder Benefits

Your payment

	When using a Participating Provider ³	CYD ² applies	When using a Non-Participating Provider ⁴	CYD ² applies
Inpatient services				
Physician inpatient services	10%	✓	30%	✓
Hospital services	10%	✓	30%	✓
Residential Care	10%	✓	30%	✓

Prior Authorization

The following are some frequently-utilized Benefits that require prior authorization:

- Radiological and nuclear imaging services
- Outpatient mental health services, except office visits and office-based opioid treatment
- Inpatient facility services
- Hospice program services

Please review the Benefit Booklet for more about Benefits that require prior authorization.

Notes

1 Benefit Booklet:

The Benefit Booklet describes the Benefits, limitations, and exclusions that apply to coverage under this Plan. Please review the Benefit Booklet for more details of coverage outlined in this Summary of Benefits. You can request a copy of the Benefit Booklet at any time.

Capitalized terms are defined in the Benefit Booklet. Refer to the Benefit Booklet for an explanation of the terms used in this Summary of Benefits.

2 Calendar Year Deductible (CYD):

Calendar Year Deductible explained. A Calendar Year Deductible is the amount you pay each Calendar Year before the Claims Administrator pays for Covered Services under the Plan.

If this Plan has any Calendar Year Deductible(s), Covered Services subject to that Deductible are identified with a check mark (✓) in the Benefits chart above.

Covered Services not subject to the Calendar Year medical Deductible. Some Covered Services received from Participating Providers are paid by the Claims Administrator before you meet any Calendar Year medical Deductible. These Covered Services do not have a check mark (✓) next to them in the "CYD applies" column in the Benefits chart above.

This Plan has a separate Participating Provider Deductible and Non-Participating Provider Deductible.

Family coverage has an individual Deductible within the Family Deductible. This means that the Deductible will be met for an individual with Family coverage who meets the individual Deductible prior to the Family meeting the Family Deductible within a Calendar Year.

3 Using Participating Providers:

Participating Providers have a contract to provide health care services to Members. When you receive Covered Services from a Participating Provider, you are only responsible for the Copayment or Coinsurance, once any Calendar Year Deductible has been met.

Teladoc. Teladoc mental health and substance use disorder consultations are provided through Teladoc.

"Allowable Amount" is defined in the Benefit Booklet. In addition:

- Coinsurance is calculated from the Allowable Amount.
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4 Using Non-Participating Providers:

Non-Participating Providers do not have a contract to provide health care services to Members. When you receive Covered Services from a Non-Participating Provider, you are responsible for:

- the Copayment or Coinsurance (once any Calendar Year Deductible has been met), and
- any charges above the Allowable Amount.

"Allowable Amount" is defined in the Benefit Booklet. In addition:

- Coinsurance is calculated from the Allowable Amount, which is subject to any stated Benefit maximum.
 - Charges above the Allowable Amount do not count towards the Out-of-Pocket Maximum, and are your responsibility for payment to the provider. This out-of-pocket expense can be significant.
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5 Calendar Year Out-of-Pocket Maximum (OOPM):

Calendar Year Out-of-Pocket Maximum explained. The Out-of-Pocket Maximum is the most you are required to pay for Covered Services in a Calendar Year. Once you reach your Out-of-Pocket Maximum, the Claims Administrator will pay 100% of the Allowable Amount for Covered Services for the rest of the Calendar Year.

Your payment after you reach the Calendar Year OOPM. You will continue to pay all charges for services that are not covered and charges above the Allowable Amount.

Any Deductibles count towards the OOPM. Any amounts you pay that count towards the medical Deductible also count towards the Calendar Year Out-of-Pocket Maximum.

This Plan has a separate Participating Provider OOPM and Non-Participating Provider OOPM.

Family coverage has an individual OOPM within the Family OOPM. This means that the OOPM will be met for an individual with Family coverage who meets the individual OOPM prior to the Family meeting the Family OOPM within a Calendar Year.

6 Separate Member Payments When Multiple Covered Services are Received:

Each time you receive multiple Covered Services, you might have separate payments (Copayment or Coinsurance) for each service. When this happens, you may be responsible for multiple Copayments or Coinsurance. For example, you may owe an office visit payment in addition to an allergy serum payment when you visit the doctor for an allergy shot.

7 Preventive Health Services:

If you only receive Preventive Health Services during a Physician office visit, there is no Copayment or Coinsurance for the visit by a Participating Provider. If you receive both Preventive Health Services and other Covered Services during the Physician office visit, you may have a Copayment or Coinsurance for the visit.

Notes

8 Assisted Reproductive Technology Services:

Additional assisted reproductive technology services are administered separately by Progyny. These Infertility services are not administered by the Claims Administrator. For more information, call Progyny customer service at (833) 404-2016.

Plans may be modified to ensure compliance with Federal requirements.

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